Priyanshu Lal *Junior Java Developer*

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⚑ Portfolio 📍 Gurgaon Haryana, India 🗓 14/05/2000

I am a driven and enthusiastic person with an in-depth understanding of important technologies like Core Java, Spring Boot, and SQL Server. I have the required proficiency and a solid foundation in these areas. Having worked in both Customer Service and Backend Development, I am excited to utilize my abilities and gain knowledge from seasoned experts.

🎓 Education

Bachelor of Computer Application, *IGNOU*
12/2022 – 12/2024 | Gurugram, India

All India Senior School Certificate Examination (AISSCE),
CD International School
04/2015 – 04/2017 | Gurgaon, Haryana

All India Secondary School Examination (AISSE),
CD International School
04/2014 – 03/2015 | Gurgaon, India
Completed Secondary Education

💼 Professional Experience

Customer Experience Specialist,
Urban Company India Pvt. Ltd.
12/2019 – 08/2021 | New Delhi, India
- Handle Professional's Experience with UC
- Keep coming out with new strategies to satisfy the demand in any region

Tele-Sales Executive - Etisalat Sales, *Teleperformance*
07/2019 – 12/2019 | New Delhi, India
- Expanded boundaries by converting cold leads into sales to meet the target for the day and week
- Earned Most Sales done in a Month award by the client

Customer Delight Executive, *Zomato India Pvt. Ltd.*
06/2018 – 05/2019 | Gurugram, India
- Handled Daily Chats of customers with queries ranging from delayed orders to receiving wrong orders.
- Helping Delivery partners to ensure they can deliver the order on time.

🧠 Technical Skills

Core Java | Spring Boot | SQL Server | REST API | Data Structures | Algorithms | Hibernate | GIT | Concurrency patterns | Maven | AWS

🧩 Soft Skills

Excellent problem-solving abilities and analytical skills | Quick learner with a proactive attitude towards learning new technologies | Ability to work well in a team and contribute to collective goals

🗂 Projects

Online Customer Service Support,
Online Collaborative Project ↗
Github ↗
- **Features:** Implemented Customer and Admin Authentication with Session UUID. Developed an Admin Role for managing the entire system. Users could register and log in to obtain a valid session token, ensuring secure access to the platform.
- **Areas Of Responsibility:** Customer and Operator Module.
- **Tech Stack:** Java | Hibernate | Spring Framework | Spring Boot | Postman

Online-Trip-Management-System,
Online Collaborative Project ↗
Github ↗
- **Features**: I contributed to a collaborative project with a team of 4 developers, creating a trip management platform similar to Yatra. We developed a RESTful API, following agile methodologies and implementing core technologies.
- **Areas of Responsibilities**: Building Database Schema | Designing architectural patterns | Building 2-different Modules
- **TechStack**: Core Java | Spring Boot | Spring Security | SQL Database | Swagger-UI

Banking System - JDBC Application, *Individual Project* ↗
GitHub ↗
- **Features**: Developed a mini-application utilizing JDBC transaction consistency for seamless transaction handling. Implemented a menu-driven console interface enabling users to perform various functions such as creating an account, logging in, viewing balances, and transferring money to other customers.
- **Areas of Responsibilities**: Complete Application
- **TechStack**: Core Java | MySQL Server | JDBC | Console Interface